1-866-407-6190 Lufthansa Airlines Boston Office

This overview gives you clear, up-to-date information on how to contact **Lufthansa German Airlines** in the Boston, Massachusetts area — including official phone numbers, office and airport locations, what services are available, and helpful traveler tips.

📍 Lufthansa Airlines Boston Office & Airport Presence

✈️ Lufthansa – Boston Office (Regional / Customer Relations)

Lufthansa does not have a separate public office building in downtown Boston — airline support is typically handled through airport facilities and official U.S. customer service lines. However, *regional contact details and customer service support* are available:

Email:
📧 **customer.relations@lufthansa.com** — Official Lufthansa customer relations email for feedback, complaints, and travel support.

Official Website:
🌐 https://www.lufthansa.com — Official site for flight bookings, online check-in, flight status, managing reservations, and support.

✈️ Lufthansa at Boston Logan International Airport

Airport Name: Logan International Airport (BOS)
Airport Address: East Boston, MA 02128, United States — Lufthansa's passenger services such as check-in and ticketing are located inside the airport.

Approximate Terminal: Terminal *E* (Lufthansa and many international carriers use this international terminal for check-in and departures).

Airport Contact Number:
📞 **+1 800-235-6426** — Boston Logan International Airport general contact for airline and terminal inquiries.

📞 Official Lufthansa Contact Numbers (U.S.)

☎️ U.S. Reservations & Customer Support

📱 **+1 800-645-3880** — Official Lufthansa U.S. reservations and general customer service phone number (toll-free). Use this number for:

- Flight bookings
- Changes or cancellations
- General travel questions and reservations assistance

📞 Customer Relations (Feedback / Service Issues)

📱 **+1 516-738-4422** — Official Lufthansa U.S. contact for customer relations and feedback inquiries.

📞 Boston (Airport) Contact

📱 **+1 800-235-6426** — Main Boston Logan International Airport contact (not airline specific but useful for airport-related information).

📱 TTY (Hearing Impaired Support)

☎️ **+1 866-846-4283** — Text telephone support (for hearing impaired passengers).

🛬 Lufthansa Services at Boston Logan International Airport

At BOS, Lufthansa provides passenger support for international flights, including:

- ✈️ **Check-in counters & ticketing desks** — For issuing boarding passes and handling baggage.
- ✈️ **Baggage drop & claim assistance** — Help with checked bags and questions about missing or delayed luggage.
- ✈️ **Flight information & boarding details** — Display screens and staff assistance for flight status and boarding calls.
- ✈️ **Lounge services** — Lufthansa and partner lounges are available for eligible passengers before departure.
- ✈️ **Customer support at the counter** — For immediate travel assistance, ticketing issues, flight changes, and questions before departure.

📋 Services You Can Get at the Boston Office / Airport

Whether you're booking new flights or traveling soon, the Boston Lufthansa services help with:

🧳 Flight Bookings & Reservations

- New flight reservations
- Changing or cancelling flights
- Seat selection and upgrades
- Special travel requests (meals, mobility help)

📑 Airport & Check-In Assistance

- Counter check-in and boarding pass issuance
- Help with online check-in or kiosk printing
- Flight status updates at the airport

💼 Baggage Services

- Baggage allowance rules
- Lost or delayed baggage guidance
- Oversized or special item assistance

👨‍👩‍👧‍👦 Passenger Assistance & Special Services

- Support for travelers with disabilities
- Unaccompanied minor guidance
- Lounge access information for eligible passengers

🖥️ Other Lufthansa Contact Options

📱 Mobile App

Download the Lufthansa mobile app to:

- Manage your booking
- Check flight status
- Complete online check-in
- Receive airline alerts

🖥️ Online Support

Visit **lufthansa.com** to:

- Lookup flight schedules
- Manage reservations
- Access FAQs and dedicated help topics

✈️ Travel & Airport Tips for Lufthansa Passengers in Boston

- 🕒 **Arrive Early:** For international flights out of BOS, arrive at least **3 hours before departure** to allow enough time for check-in, security, and immigration.
- 📄 **Have Documents Ready:** Keep passport, boarding pass, and travel documentation handy.
- 📱 **Check-In Online:** Available up to **24 hours before departure** via website or app.
- ☕ **Lounges & Amenities:** Access lounges at Logan International for comfort before boarding if eligible.

📌 Summary — Lufthansa Airlines Boston Office

Airport Office / Services:
📍 Logan International Airport, East Boston, MA 02128, USA — Lufthansa ticketing, check-in, baggage, and flight support.

Official Contacts:
📞 **+1 800-645-3880** – U.S. reservations & support
📞 **+1 516-738-4422** – U.S. customer relations
📞 **+1 800-235-6426** – Boston Logan Airport contact
☎️ **+1 866-846-4283** – TTY / hearing impaired support
📧 **customer.relations@lufthansa.com** – Official email
🌐 **lufthansa.com** – Official airline website

Services Offered:
Flight bookings, ticketing, check-in help, baggage and airport support, passenger assistance, and travel guidance for Lufthansa flights.